# Your Life. Your Work. Your Best.

Your GuidanceResources<sup>®</sup> Program

Sometimes life can feel overwhelming. It doesn't have to. Your ComPsych<sup>®</sup> GuidanceResources<sup>®</sup> program provides confidential counseling, expert guidance and valuable resources to help you handle any of life's challenges, big or small.

#### Services:

#### **Confidential Emotional Support**

- Anxiety, depression, stress
- Grief, loss and life adjustments
- Relationship/marital conflicts

### Work and Lifestyle Support

- Child, elder and pet care
- Moving and relocation
- Shelter and government assistance

#### Legal Guidance

- Divorce, adoption and family law
- Free consultation and discounted local representation

#### **Financial Resources**

- Retirement planning, taxes
- Relocation, mortgages, insurance
- Budgeting, debt, bankruptcy and more

#### **Digital Support**

- Connect to counseling, work-life support or other services
- Tap into an array of articles, podcasts, videos, slideshows
- Improve your skills with On-Demand trainings

### What happens when I call for counseling support?

When you call, you will speak with a GuidanceConsultant<sup>SM</sup>, a master's- or PhD-level counselor who will collect some general information about you and will talk with you about your needs. The GuidanceConsultant<sup>SM</sup> will provide the name of a counselor who can assist you. You will receive counseling through the EAP up to 3 sessions per issue, per person, per calendar year. You can then set up an appointment to speak with the counselor over the phone or schedule a face-to-face visit.

# What counseling services does the EAP provide?

The EAP provides free short-term counseling with counselors in your area who can help you with your emotional concerns.

If the counselor determines that your issues can be resolved with short-term counseling, you will receive counseling through the EAP. However, if it is determined that the problem cannot be resolved in short-term counseling in the EAP and you will need longer-term treatment, you will be referred to a specialist early on and your insurance coverage will be activated.

### Life is challenging. We can help. Confidential 24/7 support.



24/7 Live Assistance: Call: 800.460.4374 TRS: Dial 711



Online: <u>guidanceresources.com</u> App: GuidanceNow<sup>™</sup> Web ID: EAPEssential



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